



RMA Form

RMA Number	
Serial Number	
Item Purchase Date	
Enclosed Item(s)	
Brief Issue Description	
Name	
Address	
City	
State	
Zipcode	
Country	
Phone Number	
Email Address	

This form must be filled clearly and mailed with the item to:

**RMA Department
CaptiveWorks Inc.
709 Ivy Street
Glendale, CA 91204
USA**

Notes:

- CaptiveWorks Inc. is not responsible for items damaged or lost in shipping.
- Allow up to 10 business days to process RMAs.
- A valid RMA number issued specifically for your case is required.
- All RMA inquiries must be made on www.CaptiveWorks.org